TASKI® The ULTIMATE Cleaning Machines™

Warranty Policy

TASKI machines are built and tested to meet the highest quality standards.

TASKI's core mission is to design and manufacture machines with innovative technologies, unrivaled sustainability and that provide the ULTIMATE performance. Our products are meticulously crafted with premium components, ethically sourced, and engineered for longevity. Everything we do is designed with the customer in mind.

In Munchwilen, Switzerland and Toledo, USA every machine is individually manufactured and rigorously tested, from the design and components to final quality control testing, before being given the TASKI quality certification approval.

All new TASKI machines include a TASKI warranty from the date of sale to the customer. TASKI's warranty promise to the customer is that its products are free of defects in design, material and workmanship for the period shown below.
The TASKI warranty periods outlined below include all parts, labour, and six months travel.

Category icon	Machine category	Warranty period
POWERED BY TASKI SCRUBBER DRIERS	**TASKI ULTIMAXX** auto scrubbers	3 years
POWERED BY TASKI SCRUBBER DRIERS	**TASKI swingo*** auto scrubbers	2 years
POWERED BY TASKI SCRUBBER DRIERS	***TASKI swingo exceptions** *swingo 150 & swingo 250µicro	1 year
POWERED BY TASKI ROTARY MACHINES	**TASKI ergodisc** single discs	2 years
POWERED BY TASKI CARPET CLEANERS	**TASKI procarpet** carpet extractors	2 years
POWERED BY TASKI ROBOTIC FLOOR CLEANING	**TASKI Autonomous Solutions** robotic machines	1 year
POWERED BY TASKI MECHANICAL SWEEPERS	**TASKI balimat** sweepers	1 year
POWERED BY TASKI VACUUMS	**TASKI vacuums** canisters, uprights, backpacks & wet/dry vacuums	1 year
POWERED BY TASKI VACUUMS	**TASKI AERO 3500** vacuum sweeper	2 years
POWERED BY TASKI STEAM CLEANERS	**TASKI Steam Cleaners & Sprayers**	1 year

	TASKI Foam Generators	1 year
	TASKI roto-molded tanks Includes all ULTIMAXX models, swingo 5000, 4000, 2500, 2100, XP-R/XP-M, 1850, 1650, 1255, 955, 855, 755, 455, & 350 models, AERO 3500, procarpet 30/45	10 years
	TASKI Lithium Batteries 3 years: 24VDC IntelliPower batteries 2 years: 36VDC IntelliPower batteries 1 year: NX compact Lithium-Ion batteries	1-3 years
	TASKI GEL, AGM and Wet Batteries** **Consult your distributor/service provider regarding battery warranties.	
	TASKI Spare Parts Regardless if the machine is under warranty or not, the spare part is covered for 6 months after the date of installment.	6 months

Warranty Terms

1. The warranty period commences from the date the goods are purchased by the original customer against defects in materials and workmanship when maintained and operated in accordance with instructions provided with the equipment.
2. All plastic parts (not covered under roto-molded tanks classification) are warranted for seven (7) years from the date of purchase against defects in material and workmanship.
3. All warranty claims must be processed through an authorized service provider.
4. No service or parts replacement will be given unless appropriate evidence of the validity of the claim has been provided to the satisfaction of TASKI.
5. TASKI reserves the right to charge for any necessary corrective work carried out as a result of an invalid claim.
6. TASKI does not take responsibility for repairs and damages resulting from repairs carried out by unauthorized persons/companies.
7. To validate if a battery is covered under warranty, a proper evaluation must be performed and recorded on the TASKI battery form and submitted for approval.

Exclusions from Warranty Coverage

This warranty does not cover accidental damage, damage in transit, improper use (including use of unauthorized products) or lack of care.

This warranty excludes items that are considered consumable wear and tear items such as, but not limited to, squeegee blades, belts, power cords, floor brushes, pads etc. which will be consumed during the normal working life of the machine.

Using non-TASKI consumables such as non-TASKI vacuum bags and/or non-OEM parts can be detrimental to both machine performance and machine longevity and will void this warranty. Full details of these items can be found at **taski.com**.

Excluded from this warranty are short and/or incorrect shipments and unauthorized repairs / modifications.

TASKI is specifically not liable for any consequential or incidental damages.

THERE IS NO OTHER WARRANTY EXPRESSED OR IMPLIED EXCEPT AS PROVIDED HEREIN, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.

TASKI reserves the right to update this document at any time.

TASKI®

The ULTIMATE
Cleaning Machines™

TASKI is one of four core areas of the Diversey business. TASKI The ULTIMATE Cleaning Machines

taski.com

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